

To:

Cc:

Subject: Important Information on your account



Chesterfield Federal Credit Union
SOLUTIONS FOR ALL YOUR FINANCIAL NEEDS

Dear Customer,

This communication was sent to safeguard your account against any unauthorized activity.

Chesterfield Federal Credit Union regret to inform you that we have received numerous fraudulent emails which ask for personal account information.

The emails contained links to fraudulent pages that looked legit.

Please remember that we will never ask for personal account information via email or web pages.

Because of this we are launching a new security system to make Chesterfield FCU accounts more secure and safe.

To take advantage of our new consumer Identity Theft Protection Program we had to deactivate access to your card account.

To activate it please call us immediately at (503) 922-2829

Activation is free of charge and will take place as soon as you finish the activation process.

To:

Cc:

Subject: The importance of customer credit card protection

Chesterfield Federal Credit Union

Dear Customer,

All **Chesterfield Federal Credit Union** accounts were recently update with a new security enhancement.

For your security, we have temporary suspended your account.

To reactivate your account call us: 1-800-518-4509 (Toll-Free)

Never access the Chesterfield FCU Web site by clicking on a link provided in an e-mail. Your

Chesterfield FCU will never solicit you to provide or update personal or financial information.

And, will never send an e-mail containing links to Federal Credit Union's Web sites.

Note:

* If you received this message in your SPAM/BULK folder, that is because of the restrictions implemented by your ISP

* For security reasons, we will record your ip address, the date and time.

* Deliberate wrong inputs are criminally pursued and indicted.

From: Franklin Bank [info@banfranklin.com]

Sent: Fri 7/18/2008 5:09 PM

To:

Cc:

Subject: Alert

Security Information

FRAUD ALERT

ADVISORY: Some members and non-members of Franklin Bank have received fraudulent emails. This email was NOT issued by Franklin Bank, and should be deleted. Do not follow the instructions in the email. Do not click the link. **For security reasons we have deactivated your debit card. Please contact us at (800) 724-8536 to activate your debit card.**

